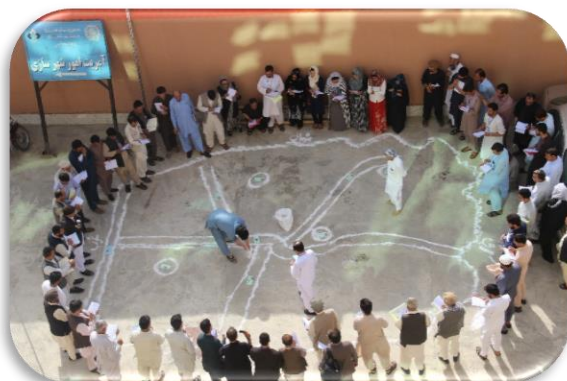




World Bank's Virtual Implementation Support Mission (ISM) Citizens' Charter Afghanistan Project (CCAP)

Date: 08 October 2020



CITIZENS' CHARTER

National Priority Programme



Outline



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- Key Achievements

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- Distarkhane Milli

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Citizens' Charter- General Achievements



- * Improved access to clean drinking water of over 2 million people in rural communities
- * Improved access of 21,749 people in rural to basic electricity by providing overall 375 KWs of electricity
- * Improved access to the nearest road and market of over 62,279 people in rural areas by constructing 244 KMs of basic road
- * Overall 3.2 million days of work in rural areas and estimated 2.6 million days of work in urban areas under normal CCAP
- * Total 8 millions labor days created under MCCG.
- * Over 10,700 rural communities established grain banks, food and non-food items with value of \$4,609,851 mobilized and \$2,180,594 SIG matching grants were disbursed, and 82,554 vulnerable households benefited
- * Over 107 sub-projects are ongoing for 101 Kuchie CDCs with value of \$1.4 million
- * Physical work of 850 schools in progress, 650 school completed and 305 schools handed over to MoE
- * Over 11,000 communities were empowered and enabled to monitor and report on the government MSSs through scorecard
- * Milestone 8 (training of CLDD staff) issue is resolved and payment to FPs started
- * GMAF & SRBC Indicators for 2019 Achieved, and on track for 2020
- * 175 SPs for improving women livelihood are ongoing, a total of 2277 female are being trained



Citizens' Charter- Achievements



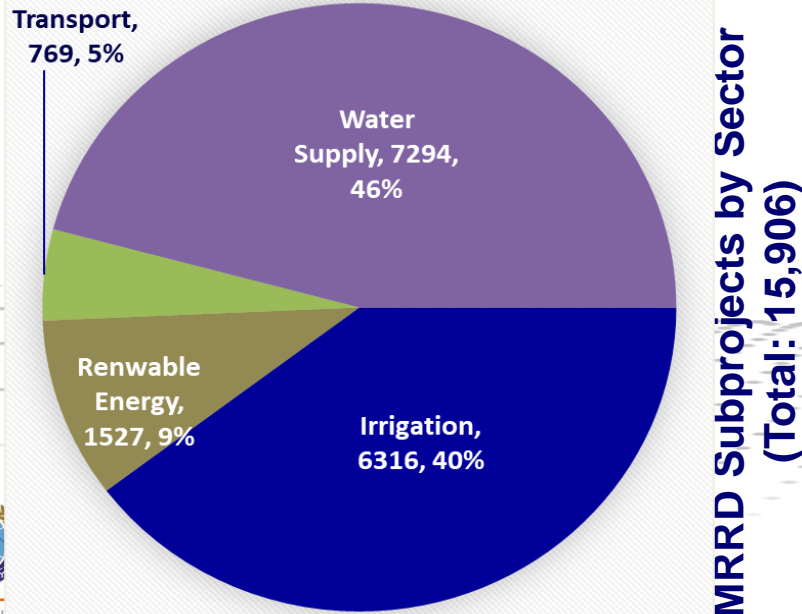
Mobilization

	MRRD (Rural)		IDLG (Urban)
	Since last ISM	Cumulative	Cumulative
CP completed	333	Over 12,155 (94%)	944 (100%)
Election completed	371	Over 12,123 (94%)	850 (100%)
WBA completed	378	Over 11,949 (93%)	850 (100%)
CDP completed	360	Over 11,927 (92%)	850 (100%)
Cluster/Gozar CDCs established	40	Over 2,490	175 (100%)
Cluster/Gozar CDPs completed	441	Over 2,184	175 (100%)

Citizens' Charter- Achievements



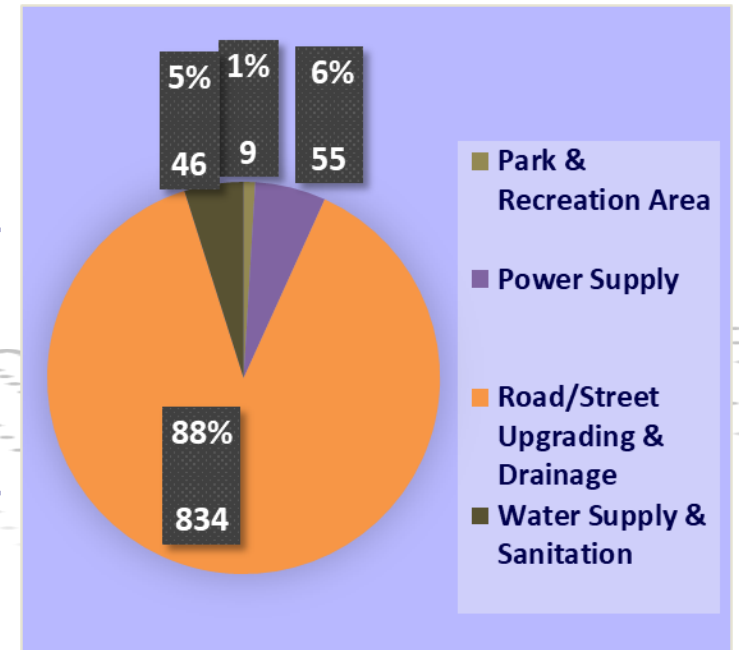
- * Improved access to clean drinking water of over 2 million people in rural communities who receive 35.6 million liter of clean drinking water on regular basis. (25 liter of clean drinking water per person in 24 hours)
- * Improved access of 21,749 people in rural to basic electricity by providing overall 375 KWs of electricity
- * Improved access to the nearest road and market of over 62,279 people in rural areas by constructing 244 KMs of basic road
- * Total 328,439 people in rural areas were provided with overall 3.2 million days work under normal CCAP



Projects financed: 9,850
 Physical Progress: 8,983
 Projects completed: 4,643
 Projects pending to be financed: 6,056

- * With Urban SPs financed, 1.28 million (51% M, 49% F) benefited
- * estimated 2.6 million days of work created in urban areas

IDLG Subprojects by Sector (Total: 944)



Citizens' Charter- Achievements



MCCG		
	Since Last ISM	Cumulative
# labors/40 days	102,275	Over 200,000
# labor days	2.1 millions	8 million
# non-skilled labor days	2 millions	7.7 million
# skilled labor days	1,318	339,583
# HH IDPs benefiting	3,350	18,350
# HH Returnees benefiting	1,633	8,633
# Completed subprojects	232	885

EQRA		
	Since Last ISM	Cumulative
Proposal developed	142	2183
Budget allocation (USD)	9M	149 M
Disbursed CDCs	0	1505
Financed amount (USD)	5.7M	79M
Physical work	471	850
Completed School	305	640
Handed over	142	305

CASA-CSP Community Support Program

	Since Last ISM	Cumulative
Provinces covered	7	7
Districts covered	29	29
Total # of communities	706	706
Communities mobilized	429	429



Citizens' Charter- Achievements



Grain Bank and SIG

	Since Last ISM	Cumulative
Communities Targeted	2,056	11,026
Land Allocated (3-5 years)	78	371 Jireeb
Reduced Seasonal Hunger Campaign Conducted	9,727	32,212
People participated in Campaigns	972,700	3,221,200
Grain Banks Established	2,307	10,763
Vulnerable HHs Benefited	27,010	82,554
Food/Non-Food Mobilized	1,242,527	\$ 4,609,851
Total SIG Matching Grant Disbursed	1,076,916	\$ 2,180,594

Kuchi sub-program (Target 902)

	Since Last ISM	Cumulative
KCP completed	306	675
Election completed	296	659
WBA completed	292	614
CDP completed	291	610
Sub-project proposal submitted	361	381
Grant awarded	0	1.4 millions (KCDCs 101)
Ongoing SPs	0	Over 107



Gender Outcomes



Women's Participation in the Public Sphere (CARE Study, 2020)

- CDC health and education sub-committees are recognized by men as legitimate platforms for women's involvement
- The score cards that 'monitor' the Government's services provision have enabled acceptance by men
- Women view collective action as an effective strategy to increase their ability to influence public decisions

Pro-women Initiatives

The collective analysis (around economic and social conditions of poor households) has sparked debates and collective action that includes

- a change in practices that lead to indebtedness and economic decline (wedding expenses, bride price), and
- addressing obstacles that prevent women and men from realizing their potential

In Herat, a woman CDC member organizes a self-sufficient literacy group where women, girls and boys learn how to read and write.

Citizens' Charter- DESTERKHAN MILI



Relief Updates

Communities 1 st visit completed	Communities 2 nd visit conducted	Communities 3 rd visit conducted	# Communities 4 th visit conducted
Over 7,900	Over 6,790	Over 5,816	Over 12

REACH Updates

Provinces	Districts	# of Communities	Total Households	Total Beneficiaries (90% HH)	Total Budget
34	235	21,842	2.7 Million	2.5 Millions	\$158 Millions (\$ 50 around 4000 AFN/HH)

- Number of district and communities are identified - Implementation modality is completed
- Operation Manual is completed - Step by step guideline are completed - M&E mechanism and GRC mechanism is completed - FP contract are under negotiation with NPA - MRRD and IDLG are ready to start the implementation
- IDLG has piloted SIG in 7 CDCs and has plan to start in 850 CDCs.
- REACH work not started yet by IDLG



Peace Pilot Update



Coverage

- Jalalabad City (75 Communities)

Objective

- Socio-economic development in conflict areas.

Budget

- 10 Million USD

Pilot Completed

- In 7 communities



Conceptual basis for PEACE pilot

The PEACE process has two distinct set of processes:

a. **Peace making process:**

The objective of the Peace making process is to stop the violence between fighting stakeholders. It considers to be political play ground considering the voice of interest groups.

b. **Peace building process:**

The objective of the peace building process are:

1. Building just, inclusive, equitable and sustainable communities; and
2. Building the capacities of communities to resolve their conflict Peacefully.

The Peace pilot is based on the peacebuilding process, to achieve the two objectives.

Results from independent evaluations & studies	
Study	Results
KFW MCCG Report (2019)	<ul style="list-style-type: none"> ▪ Citizen Satisfaction: 95% stated MCCG is very good or good, 81% very satisfied with their CDCs ▪ Poverty Reduction impacts: 99% said they used MCCG income for food, 77% for medical expenses, 23% for loan repayment
Asia Foundation CCAP Survey (2018)	<p>Attitudes towards CDCs:</p> <ul style="list-style-type: none"> ▪ Top functions of CDCs are: representing community needs (60.3%); implementing infrastructure projects (40%); and coordinate with other nearby communities (22%) ▪ CDC performance: 76% satisfied with CDC performance because they represented community needs (64%), implement infra projects (38%) ▪ 83% thought CDCs are trust-worthy; 77% said that they can influence CDC decision-making <p>CCAP Benefits:</p> <ul style="list-style-type: none"> ▪ Top benefits of CCAP include: CDC activities (84%); employment benefits (73%) ; economic benefits (40%); infrastructure (35%); community building (28%)
ATR Study on CCAP and Conflict Dynamics (2019)	<p>Building Social Cohesion:</p> <ul style="list-style-type: none"> ▪ CCAP is largely recognized as a program that reduces tensions and resolves grievances(eg 82% in Panjwayi) ▪ 73% of male respondents agree that CCAP helps decrease tensions. ▪ More work needs to be done to ensure meaningful women’s participation, and increase use of High Risk Area Strategy
AKBAR Study (2020)	<p>Pro-poor emphasis:</p> <ul style="list-style-type: none"> ▪ CCAP is well received by target communities ▪ Communities report social changes, highlighting new roles for women in their communities and greater awareness of poverty leading to active efforts to help alleviate challenges for the most vulnerable community members. ▪ Pro-poor emphasis of CCAP was apparent, especially through poverty targeting for employment, labor-intensive public works and grain banks.



People Matter To Us: Grievances





Challenges and recommendations

Challenges	Recommendations
Increasing insecurity	Engage more communities in project implementation, monitoring and protection
COVID-19 Pandemic	Will continue activities considering MoPH guidance
Parliament stand on Distarkhan Milli	Executive and legislative authorities to come on a common agreement
Requirement of Statement of Expenditure (SOE) based disbursement to CDCs affecting timely implementation of program	TPMA to conduct document verification at least twice a month and allow some flexibility
Lack of funds for full coverage of SIG in 34 province (19 provinces current coverage)	Provide funding for the remaining un-covered provinces

Before and After of Kariz and Bridge projects



School, Before and After



Social Mobilization and CDC election



Women Mobility Map practice, center of Bamyan province



CDC Election, Pirdad village, center of Bamyan province





Ongoing Gabion wall construction project, Lab-e-Darya village, Qalat center of Zabul province



Ongoing irrigation canal construction project, Khuram-wa-Sarbagh district, Samang province



Maintenance of an Irrigation canal by MCGG, Qarghaee district, Laghman province



Bridge project, Zakhil village, Kama district, Nangarhar province

Kuchi CDC election



Street, Before and After



Children going to school on newly constructed street



Children taking water to their homes from a newly built Water Supply Network in Ghoran village



Thank you!

